

# Terms and Conditions

Last updated: January 20, 2025

Please read these terms and conditions carefully before using Our Service.

## Terms and Conditions of Queensgate College of Health Sciences

### \*1. Definitions\*

- "College" means Queensgate College of Health Sciences.
- "Student" means an individual who enrolls in a programme or course offered by the College.
- "Program" means a course or series of courses offered by the College.
- "Fees" means the tuition and other fees payable by the Student to the College.
- "Affiliate" means an entity that controls, is controlled by or is under common control with a party, where "control" means ownership of 50% or more of the shares, equity interest or other securities entitled to vote for election of directors or other managing authority.
- "Country" refers to: Zambia
- "Company" (referred to as either "the Company", "We", "Us" or "Our" in this Agreement) refers to Queensgate College Of Health Sciences.
- "Device" means any device that can access the Service such as a computer, a cellphone or a digital tablet.
- "Service" refers to the Application, Admission, Programmes, payments, School bulletin or any other information the school may provide on this web portal.
- "Third-party Social Media Service" means any services or content (including data, information, products or services) provided by a third-party that may be displayed, included or made available by the Service.
- "You" means the individual accessing or using the Service, or the company, or other legal entity on behalf of which such individual is accessing or using the Service, as applicable.

## \*2. Acceptance of Terms and Conditions\*

2.1 By enrolling in a programme or making a payment, the Student acknowledges that they have read, understood, and agreed to be bound by these Terms and Conditions.

2.2 These Terms and Conditions shall apply to all programmes and courses offered by the College.

## \*3. Programme Enrolment\*

3.1 The Student must meet the College's admission requirements to enrol in a programme.

3.2 The College reserves the right to accept or reject any application for enrollment.

3.3 The Student must provide accurate and complete information when enrolling in a programme.

## \*4. Payment of Fees\*

4.1 The Student must pay the Fees in accordance with the payment schedule agreed upon by the College.

4.2 The College reserves the right to vary the Fees at any time.

4.3 The Student must pay all or at least 50% of the first semester Fees in full before commencing a programme.

## \*5. Refund and Cancellation Policy\*

5.1 The College will provide a refund of Fees in accordance with the following schedule:

\* 100% refund if the Student withdraws from a program within 7 days of enrollment.

\* 50% refund if the Student withdraws from a program within 30 days of enrollment.

\* No refund if the Student withdraws from a program after 30 days of enrollment.

5.2 The College reserves the right to cancel a program due to unforeseen circumstances.

5.3 In the event of a program cancellation, the College will provide a full refund of Fees to the Student.

## **\*6. Intellectual Property\***

6.1 All intellectual property rights in the College's programs and materials are owned by the College.

6.2 The Student must not reproduce, distribute, or display any program materials without the College's prior written consent.

## **\*7. Liability and Indemnity\***

7.1 The College will not be liable for any damages or losses arising from the Student's use of the program materials or participation in a program.

7.2 The Student agrees to indemnify and hold harmless the College, its officers, directors, employees, and agents from any claims, demands, or damages arising from their breach of these Terms and Conditions.

## **\*8. Governing Law and Jurisdiction\***

8.1 These Terms and Conditions will be governed by and construed in accordance with the laws of [insert country/state].

8.2 Any disputes arising from these Terms and Conditions will be resolved through [insert dispute resolution process, e.g., arbitration].

## **\*9. Changes to Terms and Conditions\***

9.1 The College reserves the right to modify these Terms and Conditions at any time.

9.2 Changes will be effective immediately upon posting on the College's website.

## **\*10. Contact Us\***

If you have any questions or concerns about these Terms and Conditions, please contact us at:

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Phone : +260 958 110 889

Email: [info@queensgate.university](mailto:info@queensgate.university)